

Public Input Hearings Scheduled on Proposed Rate Increase Requests by Community Utilities of Pennsylvania Inc. (CUPA)

Docket Nos. R-2023-3042804 (water), R-2023-304805 (wastewater)



Did you know?

On November 9, 2023, Community Utilities of Pennsylvania Inc. (CUPA) asked the Pennsylvania Public Utility Commission (PUC) to increase rates for its customers. If the rate increase request is granted, CUPA can collect an additional \$1,449,638 million per year from its customers. This would mean customers will be paying more than they ever have before.

How would this impact me?

If the company's proposal is approved:

- The fixed monthly customer charge, a charge paid no matter how much or little a consumer uses, would increase by 29% to 36% for all residential water customers.
- The total monthly water bill for a residential customer in Tamiment using 2,270 gallons would increase by 69%.
- A residential customer in the Penn Estates and Utilities Inc. service areas using 3,400 gallons per month would see wastewater bills increase by 51%.

Your total monthly bill increase will depend on how much you use and your service location.

Who is the OCA?

The Office of Consumer Advocate (OCA) represents Pennsylvania utility consumers and advocates for each consumer's right to reliable, safe and affordable utility service.

What will we do?

During the next several months, the OCA will fully participate in this case to represent the interests of consumers. We will review the case for fairness of the proposed increases and new charges. This is done with help from expert witnesses and public participation.

How to contact us?

555 Walnut Street
5th Floor, Forum Place
Harrisburg, PA 17101

Phone: 1-800-684-6560

Email: consumer@paoca.org

Public Input Hearings

Do you want to be heard?

The PUC has scheduled 6 public input hearings to hear testimony from consumers about CUPA's proposed rate increase requests.

- 4 hearings will be held at two different locations: Bethlehem and Tamiment. If you want to testify in-person, you are encouraged to register in advance by contacting the OCA. See details on the next page.
- 2 hearings will be held by telephone. If you want to testify, you **must** register in advance with the OCA. See details on the next page.

The OCA encourages customers affected by the proposed rate increase to participate in the public input hearings.

<p>Public Input Hearings</p> <p>Date: Tuesday, January 30, 2024 Times: 1:00 PM & 6:00 PM Type: In-person Location: Nancy Run Fire Company Hall 3564 Easton Avenue Bethlehem, PA 18020</p> <p>Date: Wednesday, January 31, 2024 Time: 1:00 PM Type: Telephonic Telephone: 1-689-206-0450 passcode 211 239 211#</p> <p>Date: Wednesday, January 31, 2024 Time: 6:00 PM Type: Telephonic Telephone: 1-689-206-0450 passcode 195 307 726#</p> <p>Date: Thursday, February 1, 2024 Time: 1:00 PM and 6:00 PM Type: In-person Location: The Glen at Tamiment Community Center 314 Underhill Drive Tamiment, PA 18371</p>	<p>How do I register to testify?</p> <p>If you wish to testify at a hearing, please contact the Office of Consumer Advocate. Register by emailing consumer@paoca.org or calling 1-800-684-6560.</p> <p>Please provide:</p> <ul style="list-style-type: none"> (1) your first and last name (2) the utility name (Community Utilities of Pennsylvania) (3) the date and time of the public input hearing where you want to testify; (4) the phone number you will be using to call into the telephonic public input hearing (5) a phone number where you can be reached prior to the hearing if we need to contact you (6) your email address (if you have one), and (7) if you require an interpreter to participate in the hearing, the language of the interpreter. <p>Last day to register for telephonic hearings: By noon on January 30, 2024</p>
<p>Need an interpreter?</p>	<p>Have exhibits?</p>
<p>If you require an interpreter, please pre-register as soon as possible, to help ensure the PUC has enough time to arrange for the interpreter to attend the public input hearing.</p>	<p>If you have any hearing exhibits to which you will refer during the hearing, please email them to the OCA at consumer@paoca.org. The OCA will forward the exhibits to the Judges and all parties.</p> <p>Last day to email exhibits to OCA:</p> <p>For in-person hearings: January 29, 2024</p> <p>For telephonic hearings: January 30, 2024</p>
<p>Have more questions?</p>	
<p>Contact the Office of Consumer Advocate at 1-800-684-6560 or consumer@paoca.org.</p>	